

## **Exports Short Term Fallback**

During the CHIEF Technical Refresh outage NCH will only clear entries as follows:

On presentation of entry paperwork or a completed C1402F fallback request, C130EX manual release note, Manual C88 and supporting docs, clearance will be given to:

Life or death consignments only – serum, transplant tissue, medical radioactive for hospitals, pacemakers etc.

MOU operators\* will be allowed to send goods of a value less than £2000 and not restricted or covered by a licence. The NCH will not require sight of the paperwork prior to export.

*\* MOU operators need to be aware that falsely claiming qualification to this category may result in their authority to use fallback being revoked.*

All other exports are to be sent to the NCH for clearance and will need a completed C1402F fallback request, C130EX manual release note, Manual C88 and supporting docs.

Priority will continue to be given to life or death consignments and then to airfreight traffic.

## **Imports Short Term Fallback**

During the CHIEF Technical Refresh outage NCH will only clear entries as follows:

On presentation of entry paperwork or a completed C1402 fallback request, C130 manual release note, Manual C88 and supporting docs, clearance will be given to:

Life or death consignments only – serum, transplant tissue, medical radioactive for hospitals, pacemakers etc.

On presentation of entry paperwork or a completed C1402 fallback request, C130 manual release note, Manual C88 and supporting docs, clearance will additionally be given to:

- Live Animals
- Human Remains
- Urgent medical supplies on dry ice
- Dangerous Goods
- Firearms
- Explosives on key side
- Extremely high value goods (Artwork etc.)
- Perishable goods
- Aircraft on Ground

## **Emergency NCH Contact Number(s)**

NCH Help Desk: 03000 588401  
NCH Fax: 0800 496 0699

E-mail: [nch@hmrc.gsi.gov.uk](mailto:nch@hmrc.gsi.gov.uk)  
[NCHLAP@hmrc.gsi.gov.uk](mailto:NCHLAP@hmrc.gsi.gov.uk)